BLACK FRIDAY - GOLD COAST ESCAPE PROMOTIONAL TERMS & CONDITIONS

PROMOTION PERIOD: 1 NOVEMBER 2026 - 30 NOVEMBER 2026
ELIGIBLE STAY PERIOD: 1 FEBRUARY 2027 - 31 MARCH 2027

The following terms and conditions apply to all bookings made under the Black Friday Extra Night Escape promotion for Hilton Sub Penthouse.

1. Promotion Period
The promotion is available exclusively for new bookings made between 12:00am on 1 November 2026 and 11:59pm on 30 November 2026 (Australian Eastern Daylight Time).

Bookings must be fully confirmed, with the required 50% deposit received, by 30 November 2026 to qualify. Enquiries, provisional reservations or unpaid booking requests do not constitute confirmed bookings.

2. Eligible Stay Dates
The promotion is valid exclusively for stays with a check-in date between 1 February 2027 and 31 March 2027, inclusive.

3. Promotional Discount
Eligible bookings will receive 40% OFF the total accommodation cost of the reservation.

The discount applies to the accommodation component only and expressly excludes:
- Resort fees.
- Cleaning fees.
- Pre-arrival store purchases.
- Additional guest charges.
- Additional services, optional extras or other ancillary charges.

Resort fees, cleaning fees and any applicable additional charges remain payable at their full applicable rates.

The 40% discount will be calculated against the applicable accommodation rates at the time of booking.

4. Minimum Stay and Maximum Occupancy
A minimum stay of three consecutive nights applies.

Maximum occupancy is eight guests in total, including adults and children, subject to the property's standard occupancy requirements and Rental Agreement.

Bookings exceeding the maximum occupancy will not qualify for the promotion and may be declined.

5. Direct Bookings Only
The promotion is exclusively available for bookings made directly with us through:
- Our website: hiltonsubpenthouse.com
- Telephone: +61417256557

Bookings made through Airbnb, Stayz, Booking.com, travel agents or any other third-party booking platform are expressly excluded.



6. Payment and Booking Confirmation
A 50% deposit of the total discounted reservation price is required to secure the booking.

The booking must be confirmed and the deposit successfully received no later than 30 November 2026.

The remaining balance must be paid in accordance with the payment schedule and conditions specified in the Rental Agreement.

Failure to make the required deposit payment by the promotional deadline will result in the booking being ineligible for the promotion.

7. Non-Refundable Promotional Bookings
Bookings made under this promotion are offered at a specially discounted, non-refundable rate.

Guests should carefully consider their travel arrangements before confirming their reservation.

Where a guest cancels their booking, cancellation charges will apply in accordance with the agreed Rental Agreement and applicable law. Any amount retained will be subject to applicable Australian Consumer Law, including any requirement that cancellation charges be reasonable and proportionate to the loss incurred.

Nothing in these terms excludes or limits any consumer rights or remedies that cannot legally be excluded under Australian Consumer Law.

8. Booking Amendments and Changes
Bookings made under this promotion cannot ordinarily be amended, including changes to:

- Arrival or departure dates.
- Length of stay.
- The reservation or booking details.
- The identity of the primary guest.

Any request for an amendment will be considered at our discretion and will be subject to availability and any applicable legal requirements.

9. Booking Transfers
Bookings made under this promotion are non-transferable and cannot be sold, assigned or transferred to another person without our prior written approval.

10. Extensions to Existing Reservations
Guests wishing to extend their stay may contact us directly to enquire about availability.

Any additional nights are subject to availability and will be charged at the applicable accommodation rates at the time the extension is requested.

The Black Friday promotional discount does not automatically extend to additional nights or subsequent bookings.

11. Existing Reservations
The promotion is available exclusively for new bookings.

Existing reservations for February or March 2027 are not eligible for retrospective discounts, price adjustments or promotional credits.

Guests cannot cancel an existing reservation and subsequently rebook the same or substantially similar dates and accommodation to take advantage of this promotion.



12. Rates and Availability
Accommodation rates are subject to change and may fluctuate according to travel dates, demand and availability.

Rates are not guaranteed or locked in until the booking has been confirmed and the required deposit has been received.

The promotion is subject to availability and may not be available on all dates within the eligible promotional period.

13. Pre-Arrival Store and Additional Purchases
Pre-arrival store purchases, including any food, beverages, supplies or other items ordered before arrival, are not included in the promotional discount.

These items will be charged separately at their applicable prices.

14. Other Promotions and Discounts
The Black Friday promotion cannot be combined with any other promotional offer, discount, special rate or booking incentive unless expressly agreed in writing.

15. Standard Rental Agreement
These promotional terms and conditions are additional to, and must be read in conjunction with, the property's standard Terms and Conditions contained in the Rental Agreement provided during the booking process.

All guests are required to comply with the Rental Agreement, property rules, occupancy requirements and applicable laws.

In the event of any inconsistency, these promotional terms will apply specifically to the promotional discount and eligibility requirements, while the Rental Agreement will continue to govern the general booking and stay arrangements, to the extent legally permitted.

16. Australian Consumer Law
Nothing contained in these promotional terms and conditions is intended to exclude, restrict or modify any rights or remedies available to guests under the Australian Consumer Law or any other applicable legislation.

17. General
The promotion has no cash value, cannot be exchanged for cash and is not transferable.

We reserve the right to verify the eligibility of bookings and promotional discounts.

Any decision concerning the promotion will be made consistently with applicable consumer protection laws.

18. Making a Booking
Bookings can be made directly through our website at hiltonsubpenthouse.com or by contacting us on +61417256557.

By making a booking under this promotion, guests acknowledge that they have read, understood and agreed to these promotional terms and conditions, together with the property's standard Rental Agreement.

